



E-Commerce Developer training

Module BM03: Problem Management

A website at an international Life Science Manufacturer became compromised and was redirecting users to websites that were hosting malware.

You haven't successfully addressed/mitigated risk (see exercise for module BM05), the negative incident has occurred and now the problems have arisen. In other words, the negative risks you have mentioned became reality. List the problems, assess their influence (what is their meaning for the project) and then think how you can solve them.

Problem name	Problem description	Problem influence

Problem name	Possible solution(s)