**Data Specialist training**

**Module BM03: Problem Management**

Group exercise

As a data specialist you must ensure that the customer database is always up to date (e.g.contact / decision person, email address, telephone). The database's validity has an indirect but, nevertheless, a key influence on the development of electronic sales. In addition, according to General Data Protection Regulation, you must organize the process of obtaining and updating data in accordance with the regulation - companies that manage large collections of data are required, for example, to obtain new consents for communication.

You haven’t successfully addressed/mitigated risk, the negative incident(s) has occurred and now the problems have arisen In other words, the negative risks you have mentioned became reality. List the problem, assess their influence (what is their meaning for the project) and then think how you can solve them.

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| Problem name | Problem description | Problem influence |
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| Problem name | Possible solution(s) |
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